

## Supporting you during the coronavirus pandemic

### Additional Relief for Taxpayers Affected by Ongoing Coronavirus Disease 2019 Pandemic.

[Click here](#) for more information.

This notice provides relief to account owners by postponing the due dates for specific types of actions that are required to be performed on or after April 1, 2020 and before July 15, 2020 (the "relief period").

### We are here to support you.

Coronavirus is on everyone's mind and we want you to rest assured that the entire NEST team (including the management, investment, call center, and operations teams) will continue to provide you with the high quality of service that you expect even during these difficult times. We encourage you to manage your account online so you do not need to rely on the paper mail delivery process. Use the convenience of the Plan's website to:

- Get periodic updates
- [Login](#) to securely view information about your account and complete transactions such as contributing and updating your profile rather than completing a form and mailing it in.
- Change your delivery preferences to electronic, [login](#) to your account, select "Profile & Documents" and then "Delivery Preferences."
- Create a username and password to enable you to log in to your account, select [Login](#) from the home page and follow the instructions.

If you need to reach us and cannot get information from the website know that our call center associates at 888.993.3746 continue to be available to take your calls Monday-Friday, from 8:00 a.m. to 8:00 p.m., CT.

### Weathering market volatility.

Our investment team at First National Bank of Omaha (the program manager) and the Nebraska Investment Council are staying on top of the latest market information and will provide you with critical updates as necessary. When markets get rocky, it's tempting to take action. But that may only disrupt your long-term goals.

It continues to be a good idea for account owners to periodically assess their investment choices with their time horizon, risk tolerance and investment objectives in mind. You might want to read about investments in the [Program Disclosure Statement](#) or online in the [Investment](#) section for more information.

The [following page](#) has some pointers from the Plan's investment team you may want to consider during times of market volatility.

Stay safe and know we are here for you and are supporting your community during this difficult time.

